



We hope that you are satisfied with the items(s) you have brought from us. However, if you are not then please print and complete this form and return it with the item(s) to:

FAO Returns,
Cotswold Outdoor Group Ltd
Unit 11
Kemble Business Park
Crudwell
Malmesbury,
SN16 9SH

We recommend that all return items are sent to us via recorded or insured delivery, as we cannot be held liable for any loss during transit.

If the return is due to our error, any postage costs incurred will be refunded in full. Please retain your postage receipt, as we are unable to process any refund without it.

We are not responsible for covering the cost of standard returns.

Please complete the following to enable us to process your return

- Customer Name
- Order Number
- Customer Number
- Email Address

Returned Product Details					
Code	Description	Size	Colour	Quantity	Reason code (see below)

A - Product(s) Not as expected

C - Wrong Item(s) received

I - Fault (Contact Us)

G - Don't Like the style

B - Poor Fit

D - Arrived too late

F - Don't Like the colour

H - Other (please state why)